



Alliance Obstetrics and Gynecology Code of Patient Conduct

In an effort to provide a safe and healthy environment for our staff, visitors, patients and their families, Alliance OB-GYN requires all visitors, patients and their accompanying family members to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff.

The following behaviors are prohibited:

- Physical violence (examples include but are not limited to assault, throwing objects, or slamming doors)
- Verbal threats to harm others or destroy property
- Intentionally damaging equipment or property
- Attempting to harass or intimidate another individual through any form of verbal, written, or electronic communication
- Yelling
- Use of profanity
- Theft of any kind
- Racial or cultural slurs or other derogatory remarks associated with, but not limited to, race, language, or sexuality

The following behaviors are required:

- Keep appointments as scheduled and arrive on time. If an appointment cannot be kept, the patient should notify the staff as soon as possible to cancel and reschedule the appointment.
- Make an effort to understand the patient's own health condition and instructions including treatments proposed and medications prescribed. If the instructions or explanation are unclear, the patient has the responsibility to ask questions until the explanations are understood to their level of satisfaction
- Follow the plan of care developed and agreed upon by you and your provider
- Treat other patients and Alliance OB-GYN staff members with courtesy and respect

Violation of these expectations in any fashion will result in dismissal from Alliance Obstetrics and Gynecology. Thank you for your cooperation.